



September - October 2009

Twin Creeks Country Club

Twin Creeks Tailgate and Chili Cook-off Extravaganza

Saturday, September 19 // ALL Members Welcome

Football season has arrived, and what better way to celebrate than a Chili Cook-off tailgating party? Get your best recipes ready, make sure your chili pots are hot, and meet us on the Function Lawn for a day full of football, friends, cold drinks and, of course, lots of chili tasting! The first prize winner(s) will get their Chili on the Club's Dining Menu (with name recognition), a round of golf for 4 and trophy. To enter in Twin Creeks' inaugural chili competition, please contact Lauren at 512.250.3950 or llawhon@twincreeksclub.com.

Schedule of Events:

9am: Sign-in and set-up begins

(Breakfast Tacos and Duffers available for purchase)

11am: Activities begin with games and contests

12pm: Grill items (burgers, brauts, brisket) available for concession

1pm: Introduction of Judges-Tasting begins

3pm: Awards Ceremony

Competition Rules:

- All cooking of product must take place on site.
- \$10 entry fee per contestant/team (no more than 4 people per team)
- 2 gallon minimum (due to the number of tastings).
- Equipment to be provided by contestants (The Club has a limited amount of tables available by request on a first come, first serve basis).
- Cutoff date for registration is 6pm on Thursday, September 17th.
- Must be checked in by 10am on Saturday.
- Chili must be homemade and submitted with a written recipe.

Great Pumpkin Party and Haunted House

Saturday, October 31 // 5:30pm –
Trick-or-Treat time // Fireplace Lawn

Come out to the FAC in costume for carnival games and lots of community fun. We'll have special rides and attractions along with a magician and Haunted House for big kids and adults! Stop by for great family fun before heading out into the neighborhood to trick-or-treat.



Also on September 19th,

stop by our Bridal and Catering Open House from 1 – 4pm! See page 3 for details!

The Dominion  Golf Group

River Place • Onion Creek • The Dominion • Twin Creeks



From the Manager...

Bryant Early, General Manager



Hey kids, is it me or did it seem as if summer break went by extra fast this year? I hope you all had a wonderful time off from all the hustle and bustle of school, but it's time to hit the books once again. As I celebrated my first year anniversary as General Manager of Twin Creeks, I have to say I am so please with all of you, our young members. Although summer break is a time to kick back and go crazy, each of you have made me

proud as you carried yourselves as young ladies and gentlemen. Parents, I know school is in full swing now but we have one last pool bash for the entire family. Join us for our annual Labor Day Pool Party on Monday, September 7th from 11am - 3pm.

Golfers, as the drought continues, please continue to look out for periodic updates from our Superintendent, Scott Main, as he will be informing us on course conditions as well as educating us on how we can maintain our course during this trying time.

As many of you already know, effective July 15th, access to the FAC is obtained by using your club issued access card between the posted hours of 5:30am - 9am and 6pm - 9pm. As a reminder, this will continue throughout the year to ensure the safety of our members.

Finally, I want share with you all the start of the new Twin Creeks Afterschool Program that began August 24th. This program offers a wide variety of courses that your children are sure to enjoy. The program offers Spanish, theater, computer, TaeKwon-Do and dance classes, in addition to study hall, professional tutoring and more. The Afterschool program takes place Monday – Friday, 3 - 6pm. For more information please call Lauren at 512-331-5900.

As always, thank you so much for all your support, and please know if there is anything I can ever do for you, please do not hesitate to call me at 512-250-3954 or email me at bearly@twincreeksclub.com.

Until next time,

Bryant Early
General Manager

Twin Creeks would like to extend a warm welcome to our newest Golf, Social and Community Members...

- John and Jill Bohnen
- John Brasher and Jeanne Dunne with Alexis
- Kevin Brown
- Jarrod and Nicole Byer
- Eddie and Dubie Cantu with Cohen and Brooks
- Pawn and Susan Chulavatr with Jared and Teerut
- Randall and Natalie Collins with Masha
- Brad and Kim Davis with Kaitlin and Kade
- Daviel DeLeon
- Richard and Jean Ellis
- Tim and Jeanne Flynn with Brady and Fiona
- Chris and Melissa Griesbach with Chase, Chad and Hunter
- Karl and Kelley Horton
- Kevin and Shirin Khadivi with Jonathan and Justin
- Steve and Shelley Roberts with Reed, Tess and Lainee
- Jeff and Heather Kline with Ashley, Aaron, Carson and Christian
- Daniel and Donna Krueger with Kevin and Fallon
- Teresa Lewis
- Tom and Carolyn Moody
- Stanwood and Jennifer Mooney with Mairead and Gavan
- Patrick and Amanda Morel with Aiden
- Chang Joon Park and Mi Jung Paik with Sukmin and Samuel
- Kay Prevatte with Tyler, Eric and Keleigh
- Dr. James Pullano
- Pedro Salazar and Brenda Garza with Crystel, Mariel and Pedro
- Paul Sheehan
- Clay and Bo Speer
- Dustin and Emily Weibel with Jack and William
- William and Barbara Wendland with Ashley and Shawn

A special "Thank You" to Wayne Merritt and Lynn Williams, as well as, Scott and Lani Kuharski for referring new Members to the Club during the months of July and August

New Member Orientations

Tuesday, September 22 // 6pm

Tuesday, October 6 // 6pm

Come and see all that your Club has to offer! Take this opportunity to learn more about upcoming events, programs, and services. We encourage all New Members to attend!

NEW!

CORPORATE CONVERSION OPTION available to ALL Twin Creeks Golf Members through October 31st!

Convert your Twin Creeks Golf membership to Corporate Golf with no conversion fee and add additional Corporate designees for only a \$3,500 initiation fee! Corporate Golf Members will also receive 15% off all Corporate Catering packages through the end of the year! Please contact Membership Director, Heather Bedwell, for more information - 250-3953.



Club Events

Bridal and Catering Open House

Saturday, September 19 // 1 – 4pm

Join us as we showcase our scenic clubhouse. At Twin Creeks there is no event too big or too small! As a full service banquet facility we can accommodate wedding ceremonies, receptions, corporate meetings, & other special events.

- Complimentary champagne and hors d' oeuvres
- Local Vendor displays & information
- Fabulous giveaways

Come see how Twin Creeks Country Club can help you create memories that will last a lifetime!

Marie's Catering News Flash!

Catering Referral Program...Refer a private event with a value \$1,000 or more and receive a \$100 credit on your member statement.

Its time to start thinking about the holidays! Treat your company to a Holiday Party they will look forward to year after year! Cocktail parties, golf outings or even formal, plated dinners. From the simplest of menus to elaborate heavy hors 'd oeuvres presentations, Twin Creeks takes pride in ensuring that your company party is an everlasting memory.

Book you holiday party by November 1st and receive a complimentary Holiday Beverage Station (including coffee, hot chocolate, and eggnog (non-alcoholic)) with all the flavorful additions: peppermint and cinnamon sticks, marshmallows and fun holiday stirrers.

For further details or to book your special occasion, please contact Marie Puryear, our Catering Director at 512-250-3956 or mpuryear@twincreeksclub.com

Family Night at the Clubhouse

Tuesday, September 29: Games2U

Tuesday, October 27: Spooktacular Halloween Family Night

5 - 8 p.m. // \$14.95++ Adults, \$9.95 kids ages 4-12, & Complimentary ages under 4.

(Price includes buffets and entertainment)

September: Come ready to play...Games2U is coming to Twin Creeks! It's a climate-controlled mobile game theater featuring state-of-the-art electronics - including multiple 50-inch flat-screen HDTV displays and enhanced surround sound. Simultaneous video game play on three systems - X-Box 360, Nintendo Wii and Sony Playstation 3.

October: Muuuuuaaahaaaa...All ghosts, goblins, superheroes and princesses are invited to the Club for a spooky Family Night! Enjoy ghoulish games, creepy crafts, and a great buffet!

Weekly Specials in the Twin Creeks Grille:

Tuesdays:

Kids Eat Complimentary in the Grille on

Tuesday Nights from 5 – 8 p.m.!

(Except for the last Tuesday of the month which is reserved for Family Night!)

Wednesdays:

\$5 Burger Night in the Grille from 4 p.m. - Close!

Thursday - Saturday:

"5 After 5": Five appetizers for \$5, 5 p.m. – Close!

Fridays:

Catch of the Day Fish Special! From 5 – 8pm, each Friday Chef will feature a different fresh fish, paired with starches, and vegetable.

Sundays:

\$2 Draft Sundays: Stop by the Grille to enjoy \$2 drafts and appetizer specials all day on Sundays!

Breakfast from 8 a.m. – 11 a.m.: Featuring Adult and Kid's Menus

Football Frenzy Draft Special

Come to the Club for any College or NFL Football game, and enjoy \$2 Draft beers while you cheer on your team!

Ladies' Night in the Grille

Thursdays, September 3 & October 8

5 – 7pm Golf and Social Members

Calling all ladies! We've created a night in the Grille especially for you! Let your hair down and enjoy a drink on us and complimentary childcare in Kid's Corner. You deserve it! Please RSVP at 331.5900.



Wine 101

Thursday, October 1 // 7pm // Golf and Social Members \$15 per person



If you've ever had questions about wine but were too embarrassed to ask, boy do we have the event for you! Join us as Member, Tim Flynn, a wine sommelier for 20 years, conducts an educational wine tasting in the Grille. You'll be tasting three red wines and three white wines, all while gaining fabulous knowledge about its origin, the grapes, and how the wine is made! Kid's Corner is available upon request. Please RSVP at 331.5900.



Club Events (Con't)

Labor Day Pool Party

Monday, September 7 // 11am – 3pm // All Members Welcome!

Spend your Labor Day relaxing Twin Creeks Style with a pool-side DJ, lots of food, and pool games with prizes for kids and adults. Pool games will take place from 1 – 3pm. *We will also have a special, All-American, Labor Day buffet available:*

Roasted Chicken, Beef Brisket, Burgers and Dogs, Potato salad, Cole Slaw, Baked Beans
Salad Station w/ garden, Caesar, and 1 chef select salad, Watermelon, Peach cobbler
Ice cream, Chick Tenders, Mini corn dogs Mac n' Cheese
Cost: \$13.95 (Adults), \$6.95 (Children 4 – 12 years)

Twin Creeks Networking

5:30pm // Clubhouse // Members & Guests Welcome // \$15 Networking fee (includes hors d'oeuvres)
Thursday, September 17, Thursday, October 15

Join Twin Creeks' Networking Group! Don't forget to bring your business cards and business tag line for introductions. We'll have a special speaker each month plus door prizes! *We're inviting all participants to promote your business by donating a prize!* Expand your business connections while mix & mingling with friends...because who says you can't mix business with pleasure!

Book Club

7 pm // Family Activity Center All Members Welcome!

Tuesday, September 8:

An Instance of the Fingerpost by Iain Pears

Tuesday, October 13:

Nemesis: The True Story of Aristotle Onassis, Jackie O and the Love Triangle that Brought Down the Kennedys by Peter Evans

Join us in the FAC Lounge for an evening of lively literary discussion and light snacks.



Swings 'n Wings

Friday, September 11 // 5:30pm Shotgun // Social Members: \$35, Golf Members: \$15 (includes cart fee)



This 9-hole Scramble golf tournament is a special event for our Golf AND Social Members. Enjoy a taste station on every other hole featuring different flavored chicken wings paired with a selection of locally brewed beers. Please RSVP with the Golf Shop at 331.2752.

Twin Creeks Oktoberfest

Saturday, October 17 // 6 – 8pm // Club Banquet Room // Golf & Social Members \$25++ per person or \$40++ per couple

Oktoberfest is the perfect way to truly get in the mood for the changing seasons. Join us to sample a variety of German brews and appetizers in honor of this popular celebration.



Wise Women Group

7pm // Ladies' Lounge

Tuesday, September 15, Tuesday, October 20

What do wise women know? Join some of Twin Creeks' wise women for this monthly meeting where we share information to educate and empower women.



Parent's Morning Out

Every Wednesday // 9am – 1pm //
All Members Welcome!

Join us in Kid's Corner for a morning of games, activities and seasonal art projects. We'll keep them busy and having fun while you enjoy the morning off. Reservations are required. Please call 331.5900.
Cost: \$20/ child (includes lunch)

IT'S BACK...TGIF- Kid's Dinner and a Movie

September 4 and 18; October 2, 16, and 30
5:30 – 9pm

Parents, looking for a quiet dinner in the Grille? Kids, looking to have some wild and crazy fun? We have the perfect solution! While parents are dining in the Clubhouse Grille, we are inviting all kids to come to the Family Activity Center for Kid's Dinner and movie. Please call 331-5900 to make dinner and kid's reservations.



Cost: \$15 / child (includes dinner buffet, movie, and supervision)

Kid's Night Out

Saturday, September 12
Saturday, October 10
Ages 3 and up // 6 – 9:30pm
All Members Welcome!

Need a break? We've got you covered! Bring your kids to Kid's Corner so you may enjoy an adult night out! They'll love spending time with other children and you'll love the time off. We'll order dinner from the Kid's Menu and have movies, games, and crafts all evening long. Reservations are required. Please call 331.5900.
Cost: \$15/ child (includes dinner)

NOW REGISTERING

2009 Fall Junior Programs!

Registration forms are located at the Front Desk of the Family Activity Center and on our website at www.twincreeksclub.com. Please contact Lauren at 250.3950 with questions or additional information.

Programs include:

Spanish, Professional Tutoring, Sign Language, Recreational Golf League, Computer Explorer classes, Tae Kwon-Do, Theater classes, and Tap 'n Toe Dance classes (Tumbling, Tap & Ballet, Cheerleading, and Hip-Hop)

Twain Creeks Country Club Aquatic Center!

September Aquatic Center Hours of Operation

Saturday – Sunday: 10am – 8pm
Closed Mondays

The pool will close for the season on October 1st.

Swim at Your Own Risk:

We will be staffing lifeguards during the weekends only, beginning September 8th, through the end of September. You are welcome to enjoy the Aquatic Center outside these staffed times. While lifeguards are not on duty, we will require that all kids under the age of 18 are accompanied by an adult. Any unaccompanied children will be asked to leave. Your member cards will open the pool gate for access. **Swim at Your Own Risk is available Tuesday – Sunday, 6am – 8pm.** Please help keep the aquatic center clean by appropriately disposing of trash and taking home all belongings.





Golf Events

Credit Book Balances

This is a friendly reminder that all remaining credit book balances will expire at the end of the year, so be sure to swing by the Golf Shop to check out our great merchandise! If you wish to inquire about any credit book balances, please call the golf shop at 512-331-2752.

CONGRATULATIONS...

McGladrey Championship

Congratulations to Mike Harkins, John Perez, and James Reid who will be going to represent Twin Creeks Country Club, alongside Head Golf Professional Kyle O'Brien, for the 2009 McGladrey National Championships in Pinehurst, North Carolina. This is the 3rd year in a row that Twin Creeks has sent a team, so PLAY WELL GENTLEMEN!!!

ESPN National Golf Challenge Qualifiers

Congratulations to Stephen Dawson and Ken "little Kenny" Welch! They will be representing Twin Creeks in the ESPN National Golf Challenge Finals in Las Vegas, October 22-24. This event is ESPN's search for America's Best 2-some. They first qualified in the Twin Creeks Local Qualifier, and then won the Regional Qualifier, posting a 12-under par, 60, at Flintrock Falls. The National Final is hosted by LV Paiute Golf Resort which has 3 golf courses, Sun Mountain, Snow Mountain, and The Wolf. The Wolf course is the longest course in the state of Nevada measuring 7,604 yards. This is the second year in a row Twin Creeks has been represented in the ESPN National Golf Challenge Finals. Good luck guys!

Twin Creeks Junior Club Championship Results

Boys 13 & up Winner - Scott Williams 83
Boys 10 -12 Winner- Spencer Dawson 53 (nine holes)
Boys 6 - 9 Winner- Chase Esparza 31 (five holes)
Girls 13 & up Winner - Dana Clary 86
Girls 10 -12 Winner- Jenna Phillips 51 (nine holes)

Chix with Stix Clinics with Tyler Fixley

Wednesdays // 8:30 – 9:15am

Come out for our Chix with Stix Clinics prior to 9:30am tee off every Wednesday.

Ladies, this is your chance to learn the FUN AND EASY way to play golf with Golf Professional, Tyler Fixley. Topics Will Include: Putting, Chipping, Pitching, Bunker Play, Iron Play, & Fairway Wood & Driver Play
Clinic Fee: \$15/session

Chix with Stix Play Days

Wednesdays // Tee Times start at 9:30am

OPEN TO ALL LADIES!!!

Entry Fee: Appropriate Cart Fee Only

TWIN CREEKS COUNTRY CLUB

Sundowners

Every Thursday // 5:30pm

Format: The pro shop will blind draw teams each week based on handicap. We will rotate various formats each week and also have team skins games.

Entry: \$10/player (cash only)

Deadline: Players must sign up with the Pro Shop by 5pm the day of the event.

Ladies Club Championship

October 10 – 11 // 8am tee times // ALL

Ladies Welcome!

Format: Individual Stroke Play; 9 hole and 18 hole divisions

Entry: \$50 + appropriate cart fees (Includes breakfast each day, awards, and prizes)

Chris' Corner

Couples Clinic: September 1 and October 6 at 6:30pm. \$35 per couple. Spend an hour working on your game then hanging out with other couples for some fun social time. Child care is available so call or email Lauren for details. Please RSVP to dekat@pga.com.

Private Lessons

Chris's Lesson Availability

- Tuesdays, Thursdays and Saturdays at Twin Creeks C.C.
- Wednesdays and Fridays at River Place C.C.
 - o 50 minute lesson-\$100
 - o 30 minute lesson-\$60

Please call Chris at 512-791-0558 or e-mail him at dekat@pga.com to schedule your lesson today or enquire about lesson packages.

TWIN CREEKS MEN'S GOLF ASSOCIATION

TCMGA 1-Man Stableford

Sunday, September 13 // 1pm Shotgun

Format: Quota System based on handicap

Entry Fee: \$30.00/player + appropriate cart fee (includes prizes and food after play)

TCMGA 2-Man Scramble

Saturday, October 24 // 8am Shotgun

Format: 2-Man Scramble Flighted

Entry: \$30 + appropriate cart fee (includes prizes and lunch after play)



TWIN CREEKS LADIES' GOLF ASSOCIATION

TCLGA Ovarian Cancer Awareness Scramble

September 12 // 9am Shotgun

Find a team and sign up for this sure to be fun 4-lady event and help contribute to a great cause.

Format: 4-Lady 9-hole Scramble

Entry Fee: \$40/player + cart fee (includes lunch and prizes after play)

TCLGA Pink Lady "Rally for the Cure"

October 3 // 12:30pm Shotgun

As tradition at Twin Creeks Country Club, our Ladies Golf Association will be hosting the 2nd Annual "Rally for the Cure" event. In an effort to raise money for the Susan G. Komen foundation, all lady player's of all skill levels are invited out for this FUN event. On behalf of the TCLGA and Twin Creeks Staff, we hope to see you signed up this year!

Format: 4-Lady Scramble

Entry Fee: \$125/player or \$400/team

For information regarding registration or sponsorships, please contact Senior Assistant, Tyler Fixley, at tfixley@twincreeksclub.com.

COUPLES EVENTS

Couples Step Away Scramble

September 20 // 3:30pm Shotgun

Format: Modified 4-player scramble. Whomever's shot is selected must sit out on the following shot. This format is continued throughout the round (I.E. player 1's ball is taken as the #1 tee shot, only player's 2,3 and 4 hit the following shot.

Entry Fee: \$40/couple + cart fees (includes dinner, prizes, and awards after golf)

Couples Scramble (4-Club Tournament)

October 25 // 3:30pm Shotgun

Format: 2-person modified scramble. Each player will only be able to have 4 clubs in their bag including the putter, so choose wisely! Player's will only be able to play out of their own bag, no sharing. Sign up today!!!

Entry Fee: \$40/couple + cart fees (includes dinner, prizes, and awards after golf)

JUNIOR GOLF

Weekend Junior Clinics with Jeff Ronquillo

Saturdays: Ages 6-9: 10:30 - 11:30am //

Ages 10-12: 11:45am - 12:45pm

These clinics are designed to give juniors the opportunity to develop their golf game year round. Each clinic focuses on one specific area of the game.

Pricing per clinic: Golf Members \$12 // Non-Golf Members \$17 // Sponsored Guests \$22

Wednesday Supervised Practice Sessions with Jeff Ronquillo

Every Wednesday (ages 7-12) 3:30-5pm

The supervised practice sessions allow juniors to come out and practice under the supervision of the Golf Pro. The emphasis is to develop a consistent practice routine!

Juniors will also have the opportunity to plays a couple of holes and participate in skills challenges.

Pricing per session: Golf Members \$15// Non-Golf Members \$20 // Sponsored Guests \$25

After School Programs:

Beginner Junior classes: Tuesdays & Thursdays // 4 – 5pm

Ages: 7 & Up

Cost: Monthly fees

(require a minimum 3 month commitment):

**Monthly fees include once a month play day.

Golf Members: \$40 once per week // \$80 twice per week

Non-Golf Members/Sponsored Guests:

\$60 once per week \$120 twice per week

Pricing per clinic: Golf Members: \$15

Non-Golf Members / Sponsored Guests: \$20



Don't forget...our full field Member-Guest event is September 24 – 26!"



Fitness News

Daytime Classes

Yoga

Mondays 9:30 – 10:30 a.m.

Thursdays 10:30 – 11:30 a.m.

Beginning Strength and Balance

Tuesdays // Thursdays 8:30 – 9:30 a.m.

Aqua Fitness!

Mondays // Wednesdays // Fridays 9 – 10 a.m.

Core and More!

Tuesdays // Thursdays 9:30 – 10:30 a.m.

50/50

Wednesdays // Fridays 8:30 – 9:30 a.m.

Neighborhood Walk

Wednesdays // Fridays 8:30 – 9:30 a.m.

Advanced Group Training with Brad Patridge

Wednesdays 9:30 – 10:30 a.m.

Advanced Strength Training

Fridays 9:30 – 10:30 a.m.

Evening Classes

Body Sculpting Plus

Tuesdays 6 – 7 p.m.

Yoga

Tuesdays // 7 – 8 p.m.

Boot Camp

Wednesdays // 6 – 7 p.m.

Always Tango (Fee-based class)

Wednesdays // 7 – 8:30 p.m.

Yoga and Pilates Combo

Thursdays // 6 – 7 p.m.

Weekend Classes

Running Club Saturdays 8 a.m.

Boot Camp Saturdays 9:30 – 10:30 a.m.

TaeKwon-Do

Tot TaeKwon-Do (Ages 3 – 5)

Tuesdays & Thursdays 4 – 5 p.m.

Kid's TaeKwon-Do (Ages 6 – 12)

Tuesdays & Thursdays 5 – 6 p.m.

Adult TaeKwon-Do (Ages 13 & up)

Tuesdays & Thursdays 8 – 9 p.m.

Women's TaeKwon-Do

Tuesdays & Fridays 10:30 – 11:30 a.m.

If you're interested in learning a martial art based on discipline, respect, and the development of the character of a person, as well as reaping the benefits of a great physical and mental workout, then TaeKwon-Do is for you! Cost: \$90 / month

Twin Creeks' Personal Trainer, Crystal Giglio

Crystal was born and raised in Southern Illinois, moved to Atlanta, GA for 19 years and has now been in the Austin area for 4 years. She has been certified for over a decade through ISSA and IFA, and is also CPR/First Aid certified. Crystal received a Bachelor's Degree in Business Management from Kennesaw State University in Kennesaw, GA.

After having her first child, Crystal decided to change career paths from the business world to become a Certified Personal Trainer. She has found a passion in being able to change and inspire people from all walks of life to achieve their personal goals and live a healthier lifestyle. In return, Crystal feels her clients give back to her in so many ways, and considers herself extremely lucky to have found a career that is so rewarding. As a trainer, Crystal is truly dedicated to helping you reach your goals – weight loss, building muscle, getting tone or just getting healthier. Her philosophy is - "If you want it bad enough then you can achieve it!" She knows what it takes to get there and by following her guidance, she believes you will "bring it" together.

September and October Special

**One Time Purchase Per Person / Must be used within 30 days of purchase*

3 Visits for \$99.00

Regular Pricing

\$50.00/hr 1 - 6 sessions

\$45.00/hr 7 - 12 sessions

\$40.00/hr 13 or more sessions

*Sign up by the 3rd visit of the Introductory Special for \$99.00 or the end of the free 30 minute orientation and receive \$5.00/hr off the regular pricing listed above.

Private Group Sessions

**2 – 4 people in the group.*

\$70.00/hr 1 - 6 sessions

\$65.00/hr 7 - 12 sessions

\$60.00/hr 13 or more sessions

*These prices are not for scheduled group \$ classes that might be regularly scheduled in the future.

**You may offer a free 30 minute orientation session that can be scheduled with Crystal.